## NAAC AQAR 2022-23

## CRITERION II TEACHING-LEARNING AND EVALUATION

### 2.7.1 STUDENT SATISFACTION SURVEY

For the NAAC AQAR (2022-23), Students Satisfaction Survey (SSS) was conducted among the students of the college through the college website. The questionnaire has been framed based on NAAC guidelines. Students have rated the question in a scale of 0 to 4 .

## NUMBER OF RESPONSES RECEIVED FOR THE SSS SURVEY = 3799

Grade Scale: 0 to 4
Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

4-85 to 100\%
3-70 to $84 \%$
2 - 55 to 69\%
1-30 to 54\%
0 -Below 30\%

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| 85 to $100 \%$ | $90.56 \%$ |
| 70 to $84 \%$ | $5.92 \%$ |
| 55 to $69 \%$ | $3.52 \%$ |
| 30 to $54 \%$ | $0 \%$ |
| Below $30 \%$ | $0 \%$ |


2. How well did the teachers prepare for the classes?

4 -Thoroughly
3 - Satisfactorily
2 - Poorly
1 - Indifferently
0 - Won't teach at all

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Thoroughly | $80.46 \%$ |
| Satisfactorily | $19.02 \%$ |
| Poorly | $0.52 \%$ |
| Indifferently | $0 \%$ |
| Won't teach at all | $0 \%$ |


3. How well were the teachers able to communicate?

4 - Always effective
3 - Sometimes effective
2 - Just satisfactorily
1-Generally ineffective
0 - Very poor communication

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Always effective | $79.94 \%$ |
| Sometimes effective | $19.64 \%$ |
| Just satisfactorily | $0.42 \%$ |
| Generally ineffective | $0 \%$ |
| Very poor communication | $0 \%$ |


4. The teacher's approach to teaching can best be described as

4- Excellent
3 - Very good
2 - Good
1 - Fair
0- Poor

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Excellent | $81.18 \%$ |
| Very good | $18.10 \%$ |
| Good | $0.72 \%$ |
| Fair | $0 \%$ |
| Poor | $0 \%$ |


5. Fairness of the internal evaluation process by the teachers.

4 - Always fair
3 - Usually fair
2 - Sometimes unfair
1 - Usually unfair
0- Unfair

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Always fair | $89.96 \%$ |
| Usually fair | $6.40 \%$ |
| Sometimes unfair | $3.64 \%$ |
| Usually unfair | $0 \%$ |
| Unfair | $0 \%$ |


6. Was your performance in assignments discussed with you?

4 - Every time
3 - Usually
2 - Occasionally/Sometimes
1 - Rarely
0- Never

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Every time | $89.87 \%$ |
| Usually | $6.58 \%$ |
| Occasionally/Sometimes | $3.55 \%$ |
| Rarely | $0 \%$ |
| Never | $0 \%$ |


7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
4 - Regularly
3 - Often
2 - Sometimes
1 - Rarely
0- Never

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Regularly | $94.37 \%$ |
| Often | $5.63 \%$ |
| Sometimes | $0 \%$ |
| Rarely | $0 \%$ |
| Never | $0 \%$ |


a Regularly

- Often la Sometimes - Rarely Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
4 - Significantly
3 - Very well
2 - Moderately
1 - Marginally
$0-$ Not at all

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Significantly | $89.94 \%$ |
| Very well | $6.32 \%$ |
| Moderately | $3.74 \%$ |
| Marginally | $0 \%$ |
| Not at all | $0 \%$ |


9. The institution provides multiple opportunities to learn and grow.

4 - Strongly agree
3 - Agree
2 - Neutral
1 - Disagree
0- Strongly disagree

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Strongly agree | $90.06 \%$ |
| Agree | $6.48 \%$ |
| Neutral | $3.46 \%$ |
| Disagree | $0 \%$ |
| Strongly disagree | $0 \%$ |


10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
4 - Every time
3 - Usually
2- Occasionally/Sometimes
1 - Rarely
0- Never

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Every time | $89.34 \%$ |
| Usually | $7.72 \%$ |
| Occasionally/Sometimes | $2.94 \%$ |
| Rarely | $0 \%$ |
| Never | $0 \%$ |


11. Your mentor does a necessary follow-up with an assigned task to you.

4 - Every time
3 - Usually
2 - Occasionally/Sometimes
1 - Rarely
0 - I don't have a mentor

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Every time | $94.81 \%$ |
| Usually | $5.19 \%$ |
| Occasionally/Sometimes | $0 \%$ |
| Rarely | $0 \%$ |
| I don't have a mentor | $0 \%$ |


12. The teachers illustrate the concepts through examples and applications.

4 - Every time
3 - Usually
2 - Occasionally/Sometimes
1- Rarely
0 - Never

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Every time | $82.46 \%$ |
| Usually | $16.70 \%$ |
| Occasionally/Sometimes | $0.84 \%$ |
| Rarely | $0 \%$ |
| Never | $0 \%$ |



- Every time
- Usually
uOccasionally/Sometimes
- Rarely
unever

13. The teachers identify your strengths and encourage you with providing right level of challenges.
4 - Fully
3 - Reasonably
2 - Partially
1 - Slightly
0 - Unable to

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Fully | $85.27 \%$ |
| Reasonably | $14.06 \%$ |
| Partially | $0.67 \%$ |
| Slightly | $0 \%$ |
| Unable to | $0 \%$ |


14. Teachers are able to identify your weaknesses and help you to overcome them.

4 - Every time
3 - Usually
2 - Occasionally/Sometimes
1 - Rarely
0 - Never

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Every time | $85.12 \%$ |
| Usually | $14.26 \%$ |
| Occasionally/Sometimes | $0.62 \%$ |
| Rarely | $0 \%$ |
| Never | $0 \%$ |


15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
4 - Strongly agree
3 - Agree
2 - Neutral
1 - Disagree
0 - Strongly disagree

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Strongly agree | $75.26 \%$ |
| Agree | $19.72 \%$ |
| Neutral | $5.02 \%$ |
| Disagree | $0 \%$ |
| Strongly disagree | $0 \%$ |


16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
4 - To a great extent
3 - Moderate
2 - Some what
1 - Very little
0 - Not at all

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| To a great extent | $89.81 \%$ |
| Moderate | $6.74 \%$ |
| Some what | $3.45 \%$ |
| Very little | $0 \%$ |
| Not at all | $0 \%$ |


17. Teachers encourage you to participate in extracurricular activities.

4 - Strongly agree
3 - Agree
2 - Neutral
1 - Disagree
0 - Strongly disagree

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Strongly agree | $56.43 \%$ |
| Agree | $42.15 \%$ |
| Neutral | $1.42 \%$ |
| Disagree | $0 \%$ |
| Strongly disagree | $0 \%$ |


18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
4 - To a great extent
3 - Moderate
2 - Some what
1 - Very little
0 - Not at all

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| To a great extent | $95.12 \%$ |
| Moderate | $4.62 \%$ |
| Some what | $0.26 \%$ |
| Very little | $0 \%$ |
| Not at all | $0 \%$ |


19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
4 - Above 90\%
3-70-89\%
2-50-69\%
1-30-49\%
0 - Below 29\%

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Above $90 \%$ | $92.33 \%$ |
| $70 \%$ to $89 \%$ | $18.94 \%$ |
| $50 \%$ to $69 \%$ | $0.83 \%$ |
| $30 \%$ to $49 \%$ | $0 \%$ |
| Below $29 \%$ | $0 \%$ |


20. The overall quality of teaching-learning process in your institute is very good.

4 -Strongly agree
3 - Agree
2 - Neutral
1 - Disagree
0 - Strongly disagree

| PARTICULARS | PERCENTAGE |
| :--- | :--- |
| Strongly agree | $80.23 \%$ |
| Agree | $18.94 \%$ |
| Neutral | $0.83 \%$ |
| Disagree | $0 \%$ |
| Strongly disagree | $0 \%$ |



| S. No | Questions | Score <br> (Max 4) |
| :---: | :--- | :---: |
| 1 | How much of the syllabus was covered in the class? | 3.87 |
| 2 | How well did the teachers prepare for the classes? | 3.80 |
| 3 | How well were the teachers able to communicate? | 3.80 |
| 4 | The teacher's approach to teaching can best be described as | 3.80 |
| 5 | Fairness of the internal evaluation process by the teachers. | 3.86 |
| 6 | Was your performance in assignments discussed with you? | 3.86 |
| 7 | The institute takes active interest in promoting internship, student exchange, <br> field visit opportunities for students. | 3.94 |
| 8 | The teaching and mentoring process in your institution facilitates you in <br> cognitive, social and emotional growth. | 3.86 |
| 9 | The institution provides multiple opportunities to learn and grow | 3.87 |
| 10 | Teachers inform you about your expected competencies, course outcomes <br> and programme outcomes | 3.86 |
| 11 | Your mentor does a necessary follow-up with an assigned task to you. | 3.95 |
| 12 | The teachers illustrate the concepts through examples and applications | 3.82 |
| 13 | The teachers identify your strengths and encourage you with providing right <br> level of challenges | 3.85 |
| 14 | Teachers are able to identify your weaknesses and help you to overcome <br> them. | 3.85 |
| 15 | The institution makes effort to engage students in the monitoring, review and <br> continuous quality improvement of the teaching learning process. | 3.70 |
| 16 | The institute/ teachers use student centric methods, such as experiential <br> learning, participative learning and problem-solving methodologies for <br> enhancing learning experiences. | 3.86 |
| 17 | Teachers encourage you to participate in extracurricular activities | 3.55 |
| 18 | Efforts are made by the institute/ teachers to inculcate soft skills, life skills and <br> employability skills to make you ready for the world of work. | 3.95 |
| 19 | What percentage of teachers use ICT tools such as LCD projector, <br> Multimedia, etc. while teaching. | 3.92 |
| 20 | The overall quality of teaching-learning process in your institute is | 3.79 |



